

Job Title: Quality Assurance Analyst
Department: Operations
Revision Date: 1/28/2019

### **Position Overview**

The Quality Assurance Analyst evaluates and tests software programs to verify that programs function according to user requirements and conform to established guidelines.

You will be instrumental in helping us test our software before it is released for use by hospitals and physician owned practices. You will work closely with our Development and QA teams to build out and perform test scenarios to verify we are releasing quality code. We are looking for someone that loves diving in and testing features and functions. Attention to detail and passion for keeping a quality product is a must.

Clearwave Corporation is a fast growing, innovative healthcare technology company working to improve healthcare for patients & providers through creative technology and processes. Our product has an immediate and wide-ranging impact on the efficiency of the patient registration process as well as the revenue cycle. We eliminate paperwork, automate eligibility verification, reduce check-in times, and increase cash collections. You will enjoy a flexible work schedule, including working from home 1 day per week. We have an excellent benefits package. Come join a talented team of people that enjoy our work and each other.

### **Essential Job Functions**

- Become an expert on our products and features
- Work with Development and Quality Assurance associates to identify, design and execute test suites/test cases for diverse projects to ensure all functional requirements are met.
- Contribute to development of and maintenance of manual and/or automated testing framework that facilitates functional testing, regression testing, and load/performance testing
- Identify, analyze, and document defects with the software functionality, output, and content.
- Work directly with our development and design team to provide input on functionality, product design, and product usability.
- Ability to implement software quality best practices throughout the development life-cycle
- Work with customers in a support capacity, troubleshooting issues.
- Provide feedback, training and other employee development activities.
- Work on special projects as required.

## Requirements

- 2+ years' experience with quality assurance work and/or equivalent
- Strong knowledge of computer software; hardware knowledge a plus
- Experience writing tests using Gherkin preferred
- Experience with Test Case Management tools preferred
- Strong understanding of complex business processes and must possess the ability to document and implement these through quality assurance methods.
- Detail-oriented and critical thinker
- Ability to work with minimum direction and to work effectively in a team environment
- Collaborate and work across multiple teams
- Take full ownership of key projects
- Proven strong communication skills and the ability to work with people from diverse backgrounds and experience
- Experience in agile methodology strongly desired
- Expected to multi-task and accommodate change of priorities on demand
- Any automation, web-based or mobile testing experience a plus
- Any API testing experience or Postman experience a plus
- Jira or any Atlassian product knowledge is a plus
- Healthcare and/or practice management systems, hospital information systems, electronic health records (PMS/HIS/EHR) knowledge a plus

## Position Details & Benefits

- Full-time, salaried position
- Health Benefits offered (medical, vision, life and disability insurance)
- 401(k) with Company match
- Bonus opportunity
- Flexible work schedule with one day per week Remote
- Paid Personal Time Off (including six holidays per year)

Learn more about Clearwave Corporation here: [www.clearwaveinc.com](http://www.clearwaveinc.com)

Interested in joining a dynamic team? Should you feel your qualifications and background are a match, please email your most current resume and cover letter to: [jobs@clearwaveinc.com](mailto:jobs@clearwaveinc.com)

*All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability, protected veteran status, or any other characteristic protected by law.*

NOTE: This job description is not intended to be all-inclusive. Clearwave Corporation is a dynamic, growing software company. Employees will perform other related duties as assigned to meet the ongoing needs of the organization.